

## **Appendix 1. Comments recorded by signatories on the petition to amend the Code of Rights to add “the right to be treated with compassion”**

If I could sign my name a thousand times, I would. Compassion definitely needs to be in the Code of Rights.

Having compassion builds respect and trust between health professional and consumer.

'Compassion' requires great emotional intelligence, need to start somewhere

Without "compassion" in the code, health providers can ignore ethnic patients' culture related needs (meaningful language assistance) in our health system

It's necessary to have this added to the rights

Totally agree with it.

this must be done - compassion is essential

Fully support compassion being added - isn't it wonderful that compassion is free

Patients are human beings - our emotional wellbeing is just as important as our physical wellbeing.

This is a great petition. Compassion needs recognition as an essential part of the healing process

Compassion is what the world needs, please include for our family of New Zealand

The long term issues caused by lack of compassion and caring need to be addressed and I believe this will go some way to addressing these.

no Electro Convulsive Shock should be given against refusal

a way forward for all

This is an extremely important addition

It's a pity that it may take a petition to implement such an important expression/emotion within the HDC code of rights. Although you would think this is common sense, this is not always the case as per previous comments

The Eating Difficulties Education Network (EDEN) strongly supports this initiative

Neuroscience supports the clinical value of compassion being a component of treatment

this is absolutely necessary!

Great idea

'seek wisdom, practise compassion'

I agree totally

signing because of lack of compassion shown during a miscarriage

Signing due to personal experience with miscarriage and a baby who had an operation

Sadly there is a definite need for this amendment with regard to the death of a child during pregnancy and in additional needs of support to parents in pregnancies after loss.

Having had 9 miscarriages, this amendment is not only necessary, but desperately needed.

I agree with this statement as I have already been through the HDC process! and I believe this would have helped in our case.

Arguing that the right is already implicit in Right1 of the Code is like arguing that disabled people's rights were implicit in the existing UN instruments. Thus was born the United Nations Convention on the Rights and Dignity of Persons With Disabilities. If we can make history, so can you. Good luck!

Believe strongly in compassion, but it is sometimes difficult!

These changes would be great

Compassion and Respect

The lack of compassion described in this document reflects our experience as health care consumers with my 16-year-old daughter three years ago. Respect would have helped the situation but compassion from another doctor was what started the healing journey.

Thank you for considering this amendment.

fully endorse this heart of treatment being added to the technology

Compassion should be the reason why people become clinicians in the first place - if not we need to write it down

fully support this.

essential

Notion of 'compassion' is fast becoming a defining disability service and support standard of practice

I agree that the present Right 1 does not encompass the notion of compassion

I believe this to be extremely important

A necessary addition to the code of rights

absolutely needed

I fully support these proposed amendments

As a health care professional I hope that all people who provide care do so with compassion. However even within my own organisation I have dealt with situations where this hasn't occurred. Adding this into the code of rights will make a difference as it becomes not just an expectation but a right.

I fully support this important addition. Compassion is an essential yet overlooked quality that complements but differs from respect. People always remember how others make them 'feel'

Even if the present wording may cover it, it doesn't hurt to spell out our intent !

Compassion speaks to the heart - respect only speaks to our minds. Good luck

As a Tangata Whaiora I believe that all with an illness or a disability have a right to ask for Compassion just as much as any body else

And then let's each of us commit to taking the right to be treated with compassion into a personal responsibility to be compassionate.

I agree that inclusion of Compassion to the Code of Rights would be a step forward to providing a higher level of care to people who are unfortunate, unwell or suffering from terminal illness

add "Compassion" to petition please

Please add this - all medical personnel should be acting with compassion anyway but....

compassion is essential in the establishment of a therapeutic relationship and the effective delivery of care/rehabilitation

This is very much needed

Without "compassion" even dignity and respect can be very mechanical

Compassion is the beginning of healing.

compassion is essential for the delivery of quality health services and inclusion in the code of rights ensures this is a requirement and not an optional extra determined by individual clinicians.

Adding compassion to the Code of Rights

Please add the "Right to be treated with compassion".

As a health professional I believe compassion and trust are vital in the care we offer people

Fully support adding compassion to the code

Let's never lose Compassion

How to train compassion?; difficult, but critical

Essential to human behaviour

Please allow this seed to flower and let its roots continue to be fed

Kindness, courage and humanity necessary for life

Welcome to the 21st Century

compassion is more than empathy and essential to be included in the CODE

very supportive in adding 'compassion'

This is consistent with my personal belief that health is a public service, and people are entitled to be treated with compassion when they are in need of health services

**COMPASSION SHOULD NOT BE LEFT OUT**

100 % support

Be more fully human, help healing to go faster

strongly recommend this change

definitely agree big difference between respect and compassion

having been a inpatient relatively recently i see this proposal as a major step in providing a more balanced and improved level of care

strongly advocate compassion to HDC code of rights

The need for greater compassion in the world is universal

This is a vital need in our health institutions, good work!

I support this because compassion is at the core of the caring required in health care

An essential element of caring & needs to be included

I support the change

Compassion- creates comfort, shares and soothes fear, pain and loss and always views people with positive regard. Why wouldn't we want that?

fully support this move

A Health care delivery Philosophy without compassion reduces both the Patient and Health professionals to the status of assembly line process.

This will re-humanise the provision of services in the H & D Sector.

necessary inclusion

I fully endorse health and disability consumers' right to be treated with compassion

It is vital that 'compassion' be added to the HDC Code of Rights. Everybody in this world has the right to be treated with compassion when they are being cared for.

this definitely needs to be added to the rights of consumers code there are many well qualified staff but in my opinion this very rarely comes with compassion people who are unwell respond a lot quicker to someone who has compassion i feel it aides there recovery tine

I am an RN. Over many years of clinical practice I have come to see that healing is powerfully facilitated by qualities of compassion and loving care. I support this petition, not only because I believe compassion is a fundamental right, but also because it makes very good sense clinically,

compassion is the heart of care

we seem to have lost our compassion

I support this addition to the HDC code of rights

Compassion is to suffer with

Compassion needs to return to all areas of the health sector - in particular management needs to be reacquainted with this word! Better staffing levels would assist with this at the "coal face".

Add "compassion" to HDC Code of Rights

Fully support the addition of compassion which should be central to healthcare

I believe compassion means trying to share and understand the suffering of people and should be included as a basic right

I fully support the addition of compassion to the HDC Code

compassion is intrinsic to wellbeing

Very much needed!

Compassion is at the root of humanity. Compassion gives strength and heals

I fully support this petition

Please join me in strengthening the heart of healthcare